

# PRECAUTIONARY BOIL ORDER IN EFFECT



**VILLAGE OF SCHAUMBURG**  
PROGRESS THROUGH THOUGHTFUL PLANNING

**DATE:** \_\_\_\_\_

**TO:** Resident

**FROM:** Schaumburg Utility Services Superintendent

The water main was shut down today to make necessary repairs. You have received a red notice indicating a precautionary boil order is in effect. This order will remain until laboratory sampling confirms the water is safe. Once the water sample is tested clear, you will receive a second green notification that indicates the precautionary boil order has been lifted. This process usually takes up to 3 days (72 hours).

Customers who receive a precautionary boil order should boil water at least 5 minutes before using. Additionally, a recent study by the U.S.E.P.A. found that construction activity to repair or replace water mains may loosen lead-containing particulates that may end up in residential water lines. The village does not have any known lead service lines. To decrease the chances of lead in your water, please remove and clean all faucet aerators and flush your service line prior to use. Additional information on lead is attached.

Please call (847) 923-6612 with questions or concerns during regular business hours or dial 311 in the village or (847) 895-4500 after hours for assistance.

## **Affected Area in Precautionary Boil Order**

**FROM ADDRESS:** \_\_\_\_\_ **TO ADDRESS:** \_\_\_\_\_

**FROM ADDRESS:** \_\_\_\_\_ **TO ADDRESS:** \_\_\_\_\_